

NHAT TIN
express

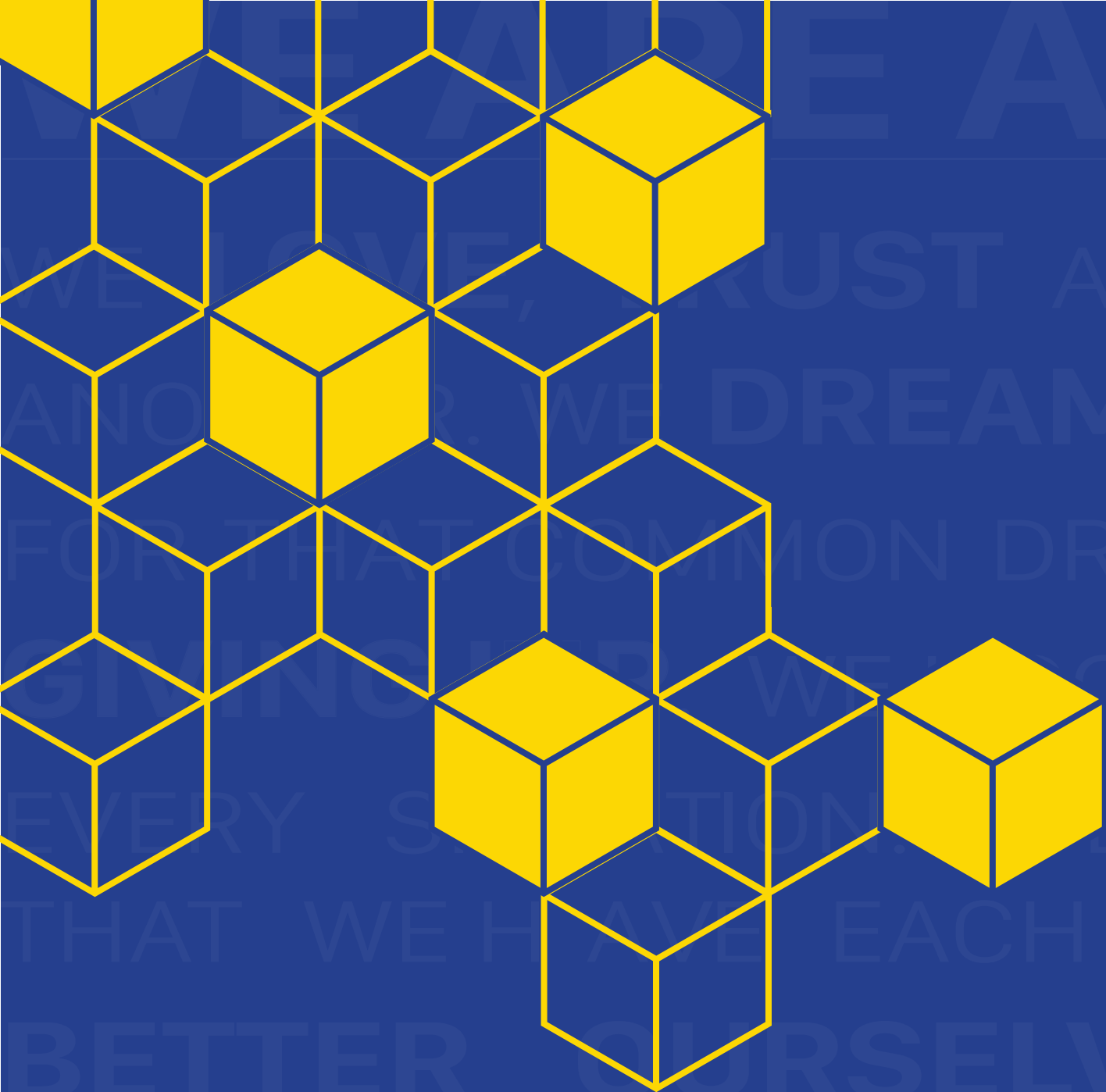


NTX COMPANY PROFILE



📍 18A Cong Hoa, Ward 12, Tan Binh District, HCM City

☎ 1900 63 8080 🌐 ntx.com.vn ✉ nhattin@ntx.com.vn



CONTENT

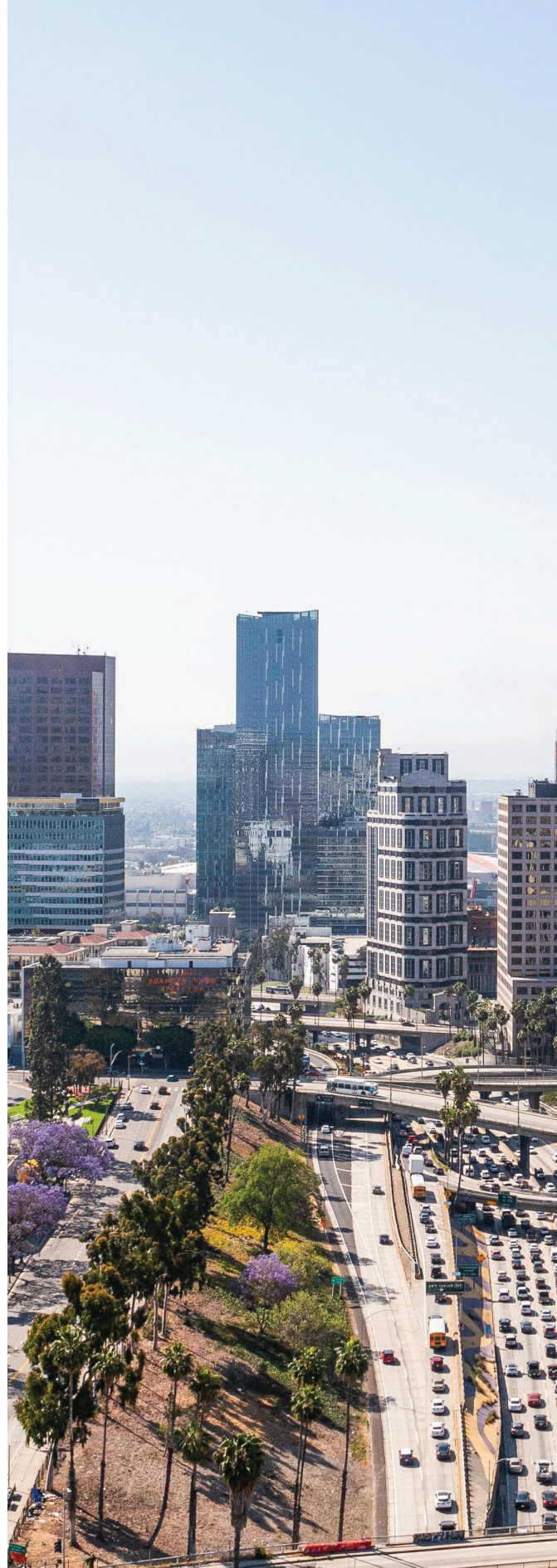
- 01 ABOUT NHAT TIN EXPRESS
- 02 OUR NETWORK & FACILITY
- 03 SERVICE
- 04 TECHNOLOGY
- 05 DELIVERY PROCESS
- 06 OUR CUSTOMER
- 07 PEOPLE & CULTURE

ABOUT NHAT TIN EXPRESS

NHAT TIN EXPRESS

(NTX abbreviation) was launched from the foundation of Nhat Tin Logistics- the trusted partner of many renowned brands.

Nhat Tin Express delivers full-stack solutions for the E-commerce platform, Shop online (B2C), and Direct-to-Customer (D2C). With dedicated service, we ensure sellers be selling more, and buyers have a better buying experience.



MISSION

"More than Logistics"

With friendliness and enthusiasm, we work tirelessly to deliver every shipment with care, safety, and time commitment. However, we know there are more things to do than just logistics. We truly believe, through the meaningful work that we do, we can bring prosperity to our people and our community.



VISION

Nhat Tin Express is trusted to be one of the leading e-commerce logistics companies in Viet Nam. Having a combination of advanced technology and excellent service. We deliver a world-class experience for each of our customers with the goal of boosting the overall growth of the e-commerce industry in Viet Nam.

CORE VALUES



ACCOUNTABLE



AUTHENTIC



PASSIONATE



OUR NETWORK & FACILITY

NETWORK

Nhat Tin Express delivery network covers all major economic centers in 63 provinces nationwide.



2500+

Diver and
delivery staff



400+

Vehicles



350+

Transaction offices
& post offices





SORTING CENTER

Total area **100.000+m²**

Nhat Tin Express provides various warehouses and warehousing services (Fulfillment) across the nation with competitive prices and quality.



Spacious
operating area



Modern
equipment



24/7
CCTV



Reliable
security



HA NOI

Warehouse: 05. Total area **52.000m²**



HO CHI MINH

Warehouse: 05. Total area **42.000m²**



DA NANG

Warehouse: 02. Total area **3.000m²**



CAN THO

Warehouse: 05. Total area **3.000m²**



FLEET

Trucks in total: **400**

Mini Blin Vans: **25** | 1 Ton Trucks: **33** | 1-2.3 Ton Trucks: **166**

2.3-5 Ton Trucks: **105** | 5-9 Ton Trucks: **43** | 27 Ton Container Trucks: **28**

SERVICE



STANDARD DELIVERY

Standard Delivery offers the most cost-effective delivery which is especially suitable for a large number of shipments.



FAST DELIVERY

With Fast Delivery, packages travel at our maximum speed. It is a premium delivery service that ensures packages are delivered as soon as possible.



CUSTOMIZED DELIVERY

Customized Delivery allows full control of the delivery processes, from pick-up time to receiving time.



ONLY WITH NHAT TIN EXPRESS

- ✓ Mobile Post.
- ✓ Free-of-charge COD collection and payout within 6 hours.

OUR COMMITMENT

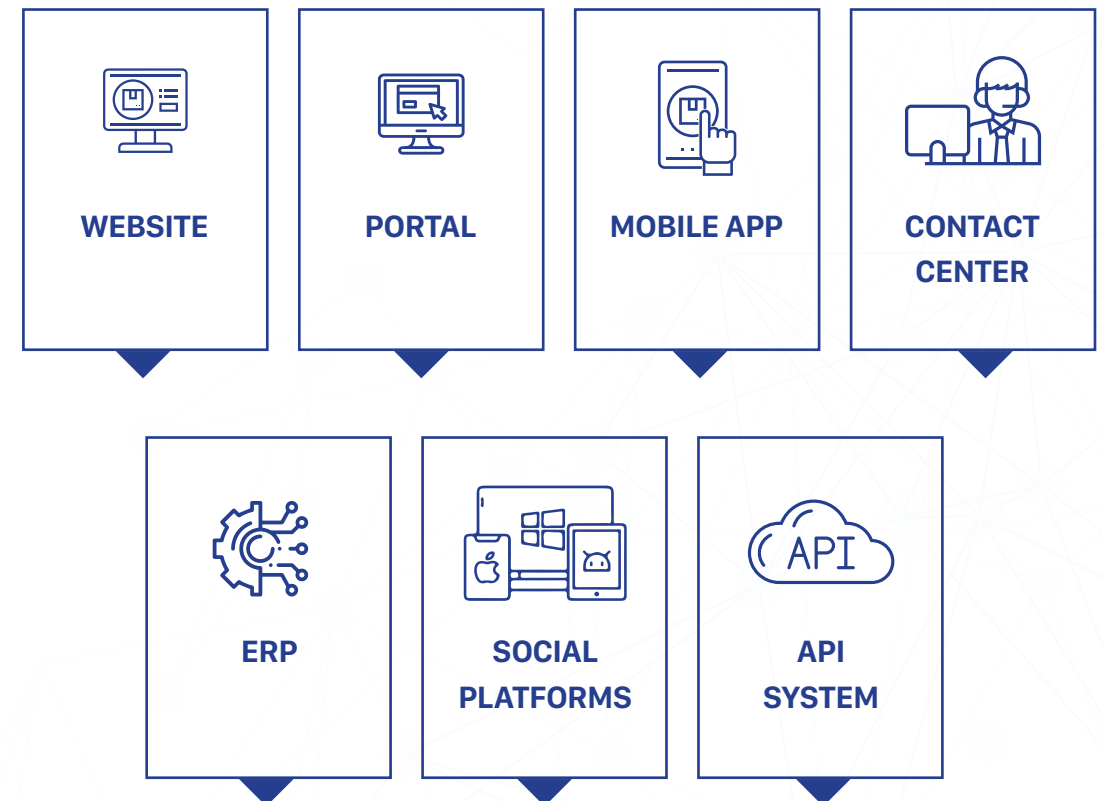
- ✓ Door to door nationwide.
- ✓ Tracking system and on-time delivery for every shipment.
- ✓ Rigid and consistent quality control.



TECHNOLOGY

- ✓ Smart and multifunctional system, simple operation: Portal, Api, Web, App, Platform.
- ✓ Easy to track order status, COD status.
- ✓ Modern and convenient Mobile App interface to use anytime, anywhere.
- ✓ Strict COD payment process, fast and accurate COD completion in just 6 hours.

07 TECHNOLOGY PLATFORMS

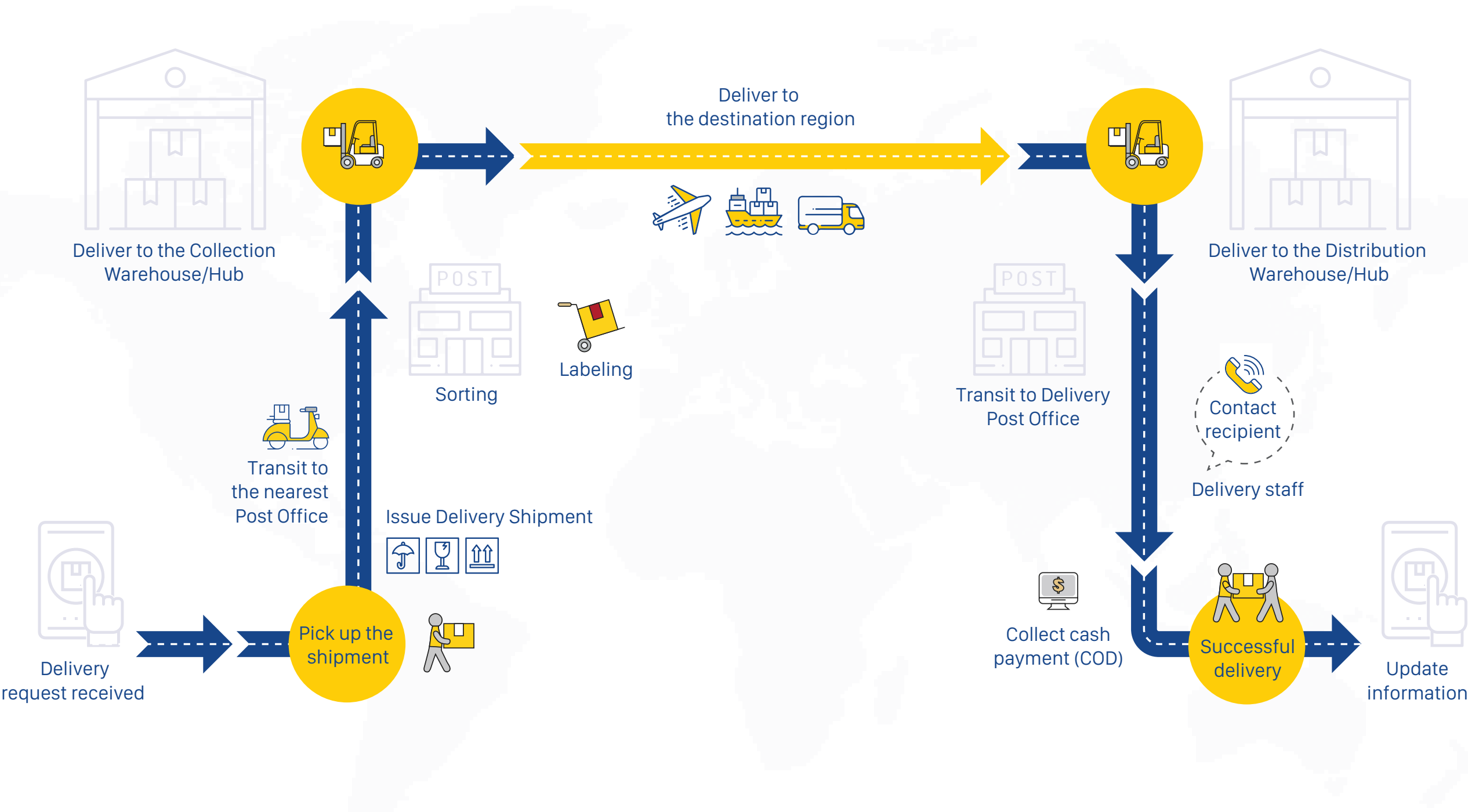


ANDROID APP ON
Google play

DOWNLOAD ON THE
App Store



DELIVERY PROCESS



OUR CUSTOMERS



PEOPLE & CULTURE

 DELIVER HAPPINESS



Happy Employees

+



Happy Customers

=



Successful Company

- 1 Invest into continuously-learning culture by regularly visiting other companies with admirable culture, both domestically and internationally.
- 2 Empower team members with hundreds of case studies and stories of **WOW** customer - centric service.
- 3 Actively organize employee relationship charitable funds.
- 4 Implement cultural contract of happiness as a business strategy.
- 5 Create a united culture in which everyone lives with the shared core values.
- 6 Measure 360 feedback quarterly.



ENPS – EMPLOYEE NET PROMOTER SCORE



Nhat Tin has cultivated a unique corporate culture that centers around providing high-quality customer experience and internal talent development, enabling a strong standard of work ethics and integrity across the company.